

Bullet+ stone+

The Bullet+Stone Collection uses artisanal, hand-crafted concrete components, and a variety of metal finishes, to highlight the beautiful contrast between raw and sumptuous contemporary materials. This document provides information to help you preserve the premium quality of your Bullet+Stone concrete components.

The Nature of Concrete

Concrete is not a homogeneous, uniform material & just like natural wood or stone, the finished concrete's appearance will always have aesthetic variations of shade, color, pattern and overall size.

Cleaning

To maintain the concrete products, the use of warm soapy water and a clean cloth can be used to remove any stains or fingerprints. Should this not be enough to remove a stubborn spill or mark, we recommend the use of a light abrasive chemical compound such as Ajax or Windex as acceptable. Harsh abrasives or cleaning chemicals could wear down the sealer and should be avoided where possible.

Spills & Staining

Just like granite & marble, concrete is a porous substance and is susceptible to marking and staining. The sealer works to fill these pores and will protect against spills & stains, however we recommend acting swiftly (within a few hours) to clean up any spills that may penetrate the concrete. This can be done using one of the methods listed in the 'cleaning' section. If you are concerned about a stain or mark that cannot be removed with the mentioned processes, please call our product experts to discuss your options here. The product can be resealed on-site if and when required.

Cracking, Chipping & Scratching

Although concrete is a very durable product, most corners are vulnerable to hard impacts from blunt objects however with typical use the concrete is very durable and should not generally have any issues with cracking or chipping. The final sealed concrete product is still susceptible to scratching & abrasions and should be cared for as you would any other household product. We advise that chopping and dragging sharp objects across our concrete products should be avoided. Should the sealer be damaged throughout its lifetime, it can be treated & re-applied on site with minimal fuss.

Warranty

Concrete components of our Bullet+Stone comes with a two (2) year manufacturer's warranty valid for any material or workmanship defects.

How many concrete Finishes are available?

One standard finish is available at present which we call Luna Grey. Custom finishes are also available upon request.

Do I need to re-seal the product?

In retail or commercial settings where the product will see repeated use, re-sealing will be recommended every 5-10 years, however for residential settings re-sealing every 10+ years. Please contact us for more information.

Isn't concrete heavy?

The concrete material that we use is approximately 4x lighter than brass.

